

Statement of Intent for Patient Access to Online Medical Records

Dr Andreou and Partners,

Oldbury Health Centre.

General Medical Services (GMS) contractual requirements from 1st April 2015 require all NHS General Practices to offer and promote the following:

- Patient online access for booking appointments.
- Patient online access for ordering of repeat prescriptions.
- Patient online access to certain parts of their medical record.

Practices must also:

- Transfer relevant information to a patient's Summary Care Record (SCR)
- Transfer a patient's record electronically between practices when patients register or deregister (GP2GP)
- Data for commissioning and other secondary care purposes

New GMS contractual requirements for 2015/2016 require all NHS General Practices to offer and promote the following by 31st March 2016:

- Patient online access to their detailed coded records by request.

Patient Online Access to Their GP Record

- NHS England require practices to promote and offer the facility to enable patients online access to appointments, prescriptions, allergies and adverse reactions or have published plans in place to achieve this by 31st of March 2015.

- We currently offer the facility for ordering your repeat prescriptions & viewing allergies & adverse reactions online. This is via Patient Access using our website www.oldburyhealthcentre.co.uk

If you do not already have a username and password for this system you will need to register for them either using our website or by calling into the practice to register in person. Before registration can be completed, you will be asked to provide evidence of identity.

- We also currently offer the facility for booking and cancelling appointments online. If you do not already have a username and password for this system you will need to register for them either using our website or by calling into the practice to register in person, as above.

Dr Andreou and Partners confirm that all systems are already in place to allow patients to access booking appointments, ordering repeat prescriptions & view allergies and adverse reactions online.

We are working closely with our clinical software providers to develop appropriate systems for patients to request online access to their detailed coded records using a method that is secure and safeguards the best interests of the patient. We aim for this to be completed by 31st March 2016.

Summary Care Record (SCR)

- NHS England require practices to enable successful automated uploads of any changes to patient's summary information, at least on a daily basis, to the Summary Care Record (SCR) or have published plans in place to achieve this by 31st of March 2015.

- Having your Summary Care Record (SCR) available will help anyone treating you without your full medical record. They will have access to information about any medication you may be taking and any drugs that you have a recorded allergy or sensitivity to.

- Of course if you do not want your medical records to be available in this way then you will need to let us know so that we can update your record. You can do this via the opt out form on our website www.oldburyhealthcentre.co.uk under the heading 'further information' – Summary Care Record.

Dr Andreou & Partners confirm that your SCR is automatically updated on at least a daily basis to ensure that your information is as up to date as it can possibly be.

GP to GP Record Transfers (GP2GP)

- NHS England requires practices to utilize the GP2GP facility for the transfer of patient records between practices, when a patient registers or de-registers (not for temporary registration).

- It is very important that you are registered with a doctor at all times. If you leave your GP and register with a new GP, your medical records will be removed from your previous doctor and forwarded on to your new GP via NHS England. It can take your paper records up to two weeks to reach your new surgery. With GP to GP record transfers your electronic record is transferred to your new practice much sooner.

Dr Andreou and Partners confirm that GP to GP transfers are already active and we send and receive patient records via this system.

Data for commissioning and other secondary care purposes

- It is already a requirement of the Health and Social Care Act that practices must meet the reasonable data requirements of commissioners and other health and social care organizations through appropriate and safe data sharing for secondary uses, as specified in the technical specification for care data.
- Of course if you do not want your medical records to be available in this way then you will need to let us know so that we can update your record. You can do this via the opt out form on our website www.oldburyhealthcentre.co.uk under the heading 'further information'.

Dr Andreou and Partners confirm these arrangements are in place and that we undertake annual training and audits to ensure that all our data is handled correctly and safely via the Information Governance Toolkit.

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